

Terms and Conditions – NPPE Exam Prep

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1. Agreement to Terms

Welcome to NPPE Exam Prep (“we,” “our,” or “us”). By accessing or using our website and services, you agree to be bound by these Terms and Conditions. If you do not agree, please do not use our services. These terms apply to your use of our NPPE (National Professional Practice Examination) exam preparation platform, including practice exams, flashcards, AI tutoring features, and any related content or tools.

2. Educational Disclaimer

NPPE Exam Prep is an independent exam preparation tool. We are not affiliated with, endorsed by, or connected to any provincial or territorial engineering regulator, the NPPE exam administrators, or any official NPPE examination body.

Our materials are for study and practice only. They do not guarantee a particular exam result or outcome. Exam content, format, and passing criteria are set by the relevant regulators and may change. Always refer to your provincial or territorial regulator's official information for exam registration, dates, and requirements.

3. Use of AI and Content

Parts of our service use artificial intelligence (e.g. for explanations, tutoring, or generated content). AI-generated content is provided for educational support only and may contain errors or omissions. Do not rely on it as sole authority for exam preparation or professional practice decisions.

You may use our content for your own personal, non-commercial study. You may not copy, resell, redistribute, or use our content for commercial purposes without our written permission.

4. Accounts and Conduct

You are responsible for keeping your account credentials secure and for all activity under your account. You must provide accurate information and use the service in compliance with applicable laws.

You may not misuse the service (e.g. scraping, automated abuse, sharing accounts in violation of your plan, or attempting to circumvent access or payment controls). We may suspend or terminate accounts that violate these terms.

5. Subscriptions and Payment

Subscription and payment terms are set at the time of purchase (e.g. on our website or via our payment provider). Fees are in the currency shown at checkout. By completing a purchase, you agree to the applicable pricing and billing terms.

Refunds are handled in accordance with our refund policy (see Section 6). For subscription or billing issues, contact us at nppexamprep@gmail.com.

6. Refund Policy

If you are not satisfied with your purchase, you may request a refund within the timeframe and under the conditions stated at the time of purchase (e.g. on the product or checkout page). Refund requests should be sent to nppexamprep@gmail.com with your order or account details.

We process valid refund requests in accordance with our stated policy and our payment provider's procedures. Refunds do not apply to the extent prohibited by law or where a different policy was clearly stated at purchase.

7. Privacy

Your use of our services is also governed by our Privacy Policy. By using our services, you consent to the collection, use, and disclosure of information as described in that policy.

8. Limitation of Liability

To the maximum extent permitted by applicable law, NPPE Exam Prep and its operators shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or for any loss of profits, data, or goodwill, arising from your use or inability to use the service.

Our total liability for any claims arising from these terms or your use of the service shall not exceed the amount you paid us in the twelve (12) months preceding the claim. Some jurisdictions do not allow certain limitations; in those jurisdictions, our liability will be limited to the greatest extent permitted by law.

9. Disclaimers

The service and content are provided “as is” and “as available.” We do not warrant that the service will be uninterrupted, error-free, or that our content or AI outputs are complete or accurate. Use of our service is at your own risk.

10. Changes to Terms and Service

We may update these Terms and Conditions from time to time. We will post the updated terms on this page and indicate the date of the last update. Continued use of the service after changes constitutes acceptance of the revised terms.

We may change, suspend, or discontinue parts of the service with reasonable notice where feasible. We are not liable to you or any third party for any modification, suspension, or discontinuation.

11. Governing Law

These terms are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein. Any dispute arising from these terms or the service shall be subject to the exclusive jurisdiction of the courts of Ontario.

12. Contact

For questions about these Terms and Conditions, contact us at nppexamprep@gmail.com.

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